



JN Taylor & Co. Limited t/a Furuno Australia / Taylor Marine

Furuno Products Limited Warranty Policy

JN Taylor accepts the manufacturers limited warranty responsibilities ONLY for equipment imported by ourselves and distributed through our authorised dealers. Unless prior warranty authorisation has been received from Furuno Electric Company, its subsidiaries or an authorised National Distributor of Furuno Electric Company, JN Taylor does NOT accept any warranty responsibilities for equipment purchased outside of Australia or through a non authorised reseller. For a full list of authorised Australian distributors please check our web site: www.jntaylor.com.au

All products imported by JN Taylor & Co. Limited complies to the Australian Communications & Media Authorities C-Tick program. The JN Taylor ACMA C-Tick Declaration of Conformity does not cover Furuno equipment that has been imported by a business or individual from an overseas supplier.

The Furuno Limited Warranty provides a 24 month parts and labour warranty on all products (except 12 months for transducers, MIC's & Magnetrons) from date of purchase by the original owner. Products or components that are represented as being waterproof are guaranteed to satisfy the IP Rating specified in the equipment specifications only, for and within the limits of the warranty period stated above.

Subject to warranty conditions, authorisation and acceptance, JN Taylor & Co. Limited or through an authorised agent will provide labour and spare parts at no cost. Provided the work is to be carried out during normal working hours and within a radius of 100km's of the service location for equipment that cannot be easily removed. It is at the discretion of JN Taylor to request that the equipment be returned to it's Service Centre or to the nearest Authorised service agent for repair. At their own discretion, JN Taylor or its authorised service agent will only attend onboard repairs if sufficient proof is given that the equipment has been installed and commissioned by one of its authorised agents. Routine maintenance or normal adjustments are not covered by this warranty.

Suitable proof of purchase showing date of purchase and serial numbers must be made available to JN Taylor or their authorised agent at time of requesting a warranty service.

Warranty Limitations

1. Warranty does not apply to equipment that has been damaged due to improper installation or operation or that has been subject to accident, shipping damage, abuse, water damage, misuse, alterations, incorrect and or non authorised service or which has had the serial number plate removed or tampered with.
2. This warranty does not cover routine maintenance, alignment/calibration, sea-trials or commissioning.
3. JN Taylor & Co. assumes no responsibility for damage caused

by or to other systems through interfacing or networking of equipment.

4. Consumable items including fuses, batteries, drive belts, MIC's impellers, bearings etc are specifically excluded from this warranty.
5. All associated costs with transducer replacement other than the cost of the transducer itself are specifically excluded from this warranty. The following is specifically excluded but not limited to: dry docking, shipyard fees and lifts, shipwright work, surveyor fees etc.
6. Overtime outside of normal working hours or travel that exceeds the 100km round trip limit is not covered by this warranty and is for the customers account.
7. Freight is not covered in this warranty. All equipment is to be sent freight paid. Equipment repaired under warranty will be returned via normal road freight and will be covered under this warranty. If any other freight method is requested this would be for the owners account.
8. Travel costs other than normal motor vehicle mileage (100km's), tolls and two (2) hours travel time, are specifically excluded from this warranty. Costs which are excluded include but are not limited to: taxi fares, aircraft rental / tickets, accommodation, customs, launch fees, shipping and communication charges etc.
9. This warranty specifically excludes JN Taylor and its authorised Service Agents from any liability for any consequential damages including but not limited to the loss or damage to any vessel, structure, or to any person or persons or any delay suffered in connection with the equipment. This includes but is not limited to: any loss of profit, business, contracts, opportunity, goodwill or other similar loss.
10. All products sold or provided hereunder are merely aids to navigation. It is the responsibility of the user to exercise discretion and proper navigation skill independent of any product.

IMPORTANT:

Furuno products that fall under "The Trailer Boat Range" are a return to base repair / service. Please check with your dealer.

To process a warranty claim for Furuno products purchased through an authorised Furuno distributor in Australia please contact:

East Coast: (Brisbane)

Furuno Australia – Distribution
6/53 Metroplex Avenue
Murrarie, Qld 4172
Tel: (07) 3399 8733
Fax: (07) 3399 9569

West Coast: (Fremantle)

Taylor Marine
62 Sparks Road
Henderson, WA, 6166
Tel: (08) 9494 9393
Fax: (08) 9494 9388

IMPORTANT INFORMATION

Please Register this Furuno Product

In the unlikely event that you require warranty service for your Furuno equipment, it is important that this product has been registered on the Furuno World Wide Warranty Data Base.

Please note the following limited warranty conditions:

- 1) **Self Installed:** Unless prior written notification has been received, all products that have been self installed or installed by a non Authorised Installer / Dealer falls within the Return To Base policy. Please consult your dealer for details on returning your product to our Service Centre.
- 2) **Authorised Installation / Onboard Service:** If your equipment has been supplied, installed and commissioned by an Authorised Furuno Installer or Service Centre, then the equipment will qualify for limited onboard service. Proof of installation by an Authorised Dealer is required with all claims requesting onboard service. A full list of Authorised Installers and Technical Dealers is available on our website www.jntaylor.com.au. Onboard service includes a maximum of 4 hours warranty labour, two hours travel time and maximum of 100km's car travel (round trip) during normal working hours. Any further / additional expenses including but not limited to: sea trials, accommodation, overtime etc. are for the customers account and are specifically excluded from the onboard warranty.

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East Coast: (Brisbane)
6/53 Metroplex Avenue
Murrarie, Qld 4172
Tel: (07) 3399 8733
Fax: (07) 3399 9569

West Coast: (Perth)
62 Sparks Road
Henderson, WA, 6166
Tel: (08) 9494 9393
Fax: (08) 9494 9388

How To Register Your Furuno Product

1. Online: Visit www.jntaylor.com.au follow the online instructions
2. Fax: Complete the registration details below and fax to: (07) 3399 9569

Registration Information

* Indicates required field

*First Name: Address:
*Last Name:
Phone:
*E-mail:

Equipment & Vessel Details

*Furuno Model: 1) *Serial No:
2) *Serial No:
3) *Serial No:
4) *Serial No:
5) *Serial No:
6) *Serial No:

*Date Purchased:/...../..... *Purchased From:

*Installed By: Self Authorised Installer Installer Details:

Vessel Size:m *Vessel Type: Power Sail *Activity: Pleasure Commercial

Class Society:.....

For Commercial Vessels ONLY: Flag: GRT:

Workboat —————> Type: Patrol Boat Coast Guard Tug Dredger Supply Charter Other
 Fishing Vessel —————> Type: Long Liner Purse Seine Trawler Other

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A.C.N. 007 869 696 A.B.N. 61 007 869 696

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