

JN Taylor & Co. Pty Ltd trading as Taylor Marine & Furuno Australia

Limited Warranty Policy

JN Taylor & Co. Pty Ltd trading as Taylor Marine & Furuno Australia accepts the manufacturers limited warranty responsibilities ONLY for products imported by ourselves and distributed through our authorised dealers. Unless prior warranty authorisation has been received from the manufacturer, its subsidiaries or an authorised Distributor, JN Taylor does **NOT** accept any warranty responsibilities for products purchased outside of Australia or through a non authorised reseller. For a full list of authorised Australian distributors please check our web site: www.jntaylor.com.au

All products imported by JN Taylor & Co. Pty Ltd comply to the Australian Communications & Media Authorities C-Tick program. The JN Taylor ACMA C-Tick Declaration of Conformity does not cover products that have been imported by a business or individual from an overseas supplier.

Subject to the warranty terms and conditions, authorisation and acceptance, JN Taylor or through an authorised agent will provide limited labour and spare parts at no cost. Provided the work is to be carried out during normal working hours and within a radius of 100km's of the authorized service dealer workshop for products that cannot be easily removed and that has been installed by an authorized Installation or Service agent. It is at the discretion of JN Taylor to request that the products be returned to its Service Centre or to the nearest Authorised Service Agent for repair. At their own discretion and subject to the warranty terms, conditions and limitations, JN Taylor or its authorised service agent will only attend onboard repairs if sufficient proof is given that the products has been installed and commissioned by one of its authorised Service or Installation Agents. Routine maintenance or normal adjustments are not covered by this warranty.

Suitable proof of purchase showing date of purchase and serial numbers must be made available to JN Taylor or their authorised agent at time of requesting a warranty service.

General Warranty Limitations

1. Warranty does not apply to products that has been damaged due to improper installation or operation or that has been subject to accident, shipping damage, abuse, water damage, misuse, alterations, incorrect and or non authorised service or which has had the serial number plate removed or tampered with.
2. This warranty does not cover routine maintenance, alignment/calibration, sea-trials, commissioning or software updates.

3. JN Taylor assumes no responsibility for damage caused by or to other systems through interfacing or networking of products.
4. Consumable items including fuses, batteries, drive belts, MIC's impellers, bearings etc are specifically excluded from this warranty.
5. All associated costs with transducer replacement other than the cost of the transducer itself are specifically excluded from this warranty. The following is specifically excluded but not limited to: dry docking, shipyard fees and lifts, shipwright work, surveyor fees etc.
6. Freight is not covered in this warranty. All products are to be sent freight paid. Products repaired under warranty will be returned via normal road freight and will be covered under this warranty. If any other freight method is requested this would be for the owners account.
7. Travel costs which are excluded include but are not limited to: taxi fares, aircraft rental / tickets, accommodation, customs, launch fee, shipping and communication charges etc.
8. This warranty specifically excludes JN Taylor and its authorised Service Agents from any liability for any consequential damages including but not limited to the loss or damage to any vessel, structure, or to any person or persons or any delay suffered in connection with the products. This includes but is not limited to: any loss of profit, business, contracts, opportunity, goodwill or other similar loss.
9. All products sold or provided hereunder are merely aids to navigation. It is the responsibility of the user to exercise discretion and proper navigation skill independent of any products.
10. Magnetrons filament operation time (total standby hours) is limited to the below-mentioned.
12kW or lower: two thousand (2,000) hours
25kW or higher: one thousand (1,000) hours

For specific manufacturer warranty terms and conditions and/or to request a warranty claim for products purchased through an authorised JN Taylor dealer in Australia then please contact the dealer where the product(s) was purchased.

IMPORTANT:

Products that fall under "The Trailer Boat Range" are a return to base repair / service only. Please check with your dealer.